

Output Provider Solutions - Call Flow Example

Business Hours: 8:30am to 5:00pm MST (Monday to Friday)

Thank you for calling Output. If you know your party's extension please dial it now.







- For a dial-by-name directory, press 9.
- For our Sales team, press 1.
- For Accounting, press 2.
- For all other inquires, please press 0 to reach our Client Experience support desk.

After Hours: 5:00pm to 8:30am MST (Monday to Friday, Saturday, Sunday)

Thank you for calling Output. You've reached us after hours. Our hours of operation are 8:30am to 5:00pm (Monday to Fridays, except statutory holidays). If you know your party's extension please dial it now.

- Press 1 to leave a voicemail and we'll return your call during regular business hours.
- Press 2 for RingCentral's 24 hour support line.
- Press 3 for TELUS Business Connect's 24 hour support line.

Legend

-  Call Queue
-  User Extension
-  System Item
-  External Destination
-  Zero Rings
-  6 Rings (30 Seconds)

